



March 11, 2009

GAY P. KENT DIRECTOR, PRODUCT INVESTIGATIONS STRUCTURE & SAFETY INTEGRATION GENERAL MOTORS CORPORATION 30001 VAN DYKE – MAIL CODE 480-210-G11 WARREN MI 48090-9055 NVS-215dgl 09V-073

SUBJECT: SHIFT LEVER INDICATOR/FMVSS 102 & FMVSS 114

DEAR MS. KENT:

This letter serves to acknowledge General Motors' notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 102, "Transmission Shift Position Sequence, Starter Interlock, and Transmission Braking Effect", and Federal Motor Vehicle Safety Standard No. 114, "Theft Protection and Rollaway Prevention", in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Mfg's Report Date: March 4, 2009

Makes/Models/Model Years:

BUICK/ENCLAVE/2009 CHEVROLET/COBALT/2009 CHEVROLET/HHR/2009 CHEVROLET/MALIBU/2009 CHEVROLET/TRAVERSE/2009 GMC/ACADIA/2009 PONTIAC/G5/2009 PONTIAC/G6/2009 SATURN/AURA/2009 SATURN/OUTLOOK/2009 NHTSA Campaign Number: 09V-073

Components: POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND

LINKAGE: COLUMN SHIFT

**Potential Number of Units Affected: 276,729** 

## **Summary:**

GENERAL MOTORS IS RECALLING 276, 729 MY 2009 BUICK ENCLAVE, CHEVROLET COBALT, HHR, MALIBU, TRAVERSE, GMC ACADIA, PONTIAC G5, G6 AND SATURN AURA AND OUTLOOK PASSENGER VEHICLES. THESE VEHICLES FAIL TO COMPLY WITH FEDERAL MOTOR VEHICLES SAFETY STANDARD 102, "TRANSMISSION SHIFT POSITION SEQUENCE, STARTER INTERLOCK, AND TRANSMISSION BRAKING EFFECT", AND FMVSS 114, "THEFT PROTECTION AND ROLLAWAY PREVENTION". ON SOME OF THESE VEHICLES, THE TRANSMISSION SHIFT CABLE ADJUSTMENT CLIP MAY NOT BE FULLY ENGAGED. IF THE CLIP IS NOT FULLY ENGAGED, THE SHIFT LEVER AND THE ACTUAL POSITION OF THE TRANSMISSION GEAR MAY NOT MATCH. WITH THIS CONDITION, THE DRIVE COULD MOVE THE SHIFTER TO "PARK" AND REMOVE THE IGNITION KEY, BUT THE TRANSMISSION GEAR MAY NOT BE IN "PARK".

## **Consequence:**

THE DRIVER MAY NOT BE ABLE TO RESTART THE VEHICLE AND THE VEHICLE COULD ROLL AWAY AFTER THE DRIVER HAS EXITED THE VEHICLE, RESULTING IN A POSSIBLE CRASH WITHOUT PRIOR WARNING.

## **Remedy:**

DEALERS WILL INSPECT AND ENSURE THAT THE SHIFT CABLE ADJUSTMENT CLIP IS FULLY ENGAGED. IN THE EVENT THAT THE CLIP DOES NOT ENGAGE, THE SHIFT CABLE WILL BE REPLACED FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR BEFORE MARCH 24, 2009. OWNERS MAY CONTACT BUICK AT 1-866-608-8080, CHEVROLET AT 1-800-630-2438, GMC AT 1-866-996-9463, PONTIAC AT 1-800-620-7668 AND SATURN AT 1-800-972-8876 OR AT <a href="https://www.gmownercenter.com">www.gmownercenter.com</a>.

## **Notes:**

GM RECALL NO. 090041. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Delia Lopez or Kelly Schuler, who may be reached by phone at 202-366-9525 or 202-366-5227, or by email at <a href="Delia.lopez@dot.gov">Delia.lopez@dot.gov</a>, or <a href="Kelly.Schuler@dot.gov">Kelly.Schuler@dot.gov</a>, or through the office email at <a href="RMD.ODI@dot.gov">RMD.ODI@dot.gov</a>. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

George H. Person

Chief, Recall Management Division

Office of Defects Investigation

Enforcement